

Effective: July 30, 2021

Coronavirus (COVID-19) Rider to be attached to and form part of the Manulife Financial Travel Insurance Emergency Medical Policy Single-*Trip* Plan

This rider is for clients who have purchased a Manulife Financial Travel Insurance Emergency Medical Policy underwritten by The Manufacturers Life Insurance Company (Manulife).

This rider is included and forms part of *your* travel insurance policy under the *Emergency* Medical Insurance benefit of the policy that *you* purchased. This rider is only valid for the *trip* dates as shown on *your confirmation* when the appropriate premium has been paid for this rider.

SECTION 5 - General Information The following wording is added:

Notwithstanding the medical coverage already provided by the travel insurance policy *you* purchased, this rider will provide an **overall maximum of \$1,000,000 CAD** for *emergency* medical expenses related to **Coronavirus (COVID-19).** This \$1,000,000 CAD overall maximum is available per insured for *reasonable and customary* charges incurred by *you* during *your trip* as a result of an *emergency* in relation to Coronavirus (COVID-19) and related complications if *you* have NOT received the *vaccine*.

The following statement is found under SECTION 7 - Emergency Medical Benefits

The following has been deleted:

Emergency Medical Insurance covers *you* for up to \$10,000,000 CDN of covered expenses incurred by *you* for *treatment* required by *you* during *your trip* if a medical *emergency* begins unexpectedly after *you* leave *home*, but only if these covered expenses are in excess of any amount covered by *your government health insurance plan* or any other benefit plan.

The following is added in its place:

Emergency Medical Insurance covers *you* for up to \$10,000,000 CDN of covered expenses incurred by *you* for *treatment* required by *you* during *your trip* if a medical *emergency* begins unexpectedly after *you* leave *home* when *you* incur expenses:

- as a result of *emergency treatment you* require during *your trip* if a *medical condition* begins unexpectedly after *you* leave *home* that is unrelated to Coronavirus (COVID-19).
- for *treatment you* require when travelling outside of *your* province or territory of residence when the medical *emergency* is related to Coronavirus (COVID-19) and related complications provided that *you* have received the *vaccine*.

This insurance provides coverage to a maximum of \$1,000,000 CAD:

• as a result of *treatment* required by *you* during *your trip* if *your* medical *emergency* is related to Coronavirus (COVID-19) and related complications if *you* have NOT received the *vaccine*.

<u>Important information about cruise travel</u>: If *you* have not received the *vaccine*, this insurance does not provide any coverage for Coronavirus (COVID-19) and related complications on a cruise or at any destination included in *your* cruise itinerary.

These covered expenses are in excess of your government health insurance plan or any other benefit plan.

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The following has been updated

SECTION 8 - Exclusions & Limitations is hereby amended as follows:

The following exclusion has been deleted:

25. Any *act of terrorism* or any *medical condition you* suffer or contract when an official travel advisory issued by the Canadian government states, "Avoid all non-essential travel" or "Avoid all travel" regarding the country, region or city of *your* destination, before *your effective date*.

To view the travel advisories, visit the Government of Canada Travel site.

This exclusion does not apply to claims for an emergency or a medical condition unrelated to the travel advisory.

The following exclusion is added in its place:

- 25. a) Any act of terrorism or any medical condition you suffer or contract when an official travel advisory issued by the Government of Canada states, "Avoid all non-essential travel" regarding the country, region or city of your destination, prior to your effective date. To view the travel advisories, visit the Government of Canada Travel site. For claims due to Coronavirus (COVID-19), this exclusion does not apply. Exception: Treatment for Coronavirus (COVID-19) and related complications that you suffer or contract while you are on a cruise or any destination included in your cruise itinerary is not covered if you have NOT received the vaccine.

 For claims not due to Coronavirus (COVID-19), this exclusion does not apply if your medical condition is unrelated to
 - b) Any *act of terrorism* or any *medical condition you* suffer or contract when an official travel advisory issued by the Government of Canada states, "Avoid all travel" regarding the country, region or city of *your* destination, prior to *your effective date*. To view the travel advisories, visit the Government of Canada Travel site.

 This exclusion does not apply to claims for any *medical condition* unrelated to the travel advisory.

The following exclusions have been added:

the travel advisory.

- 28. Any *treatment* for Coronavirus (COVID-19) and related complications that *you* suffer or contract while *you* are on *your* cruise or in any destination included in *your* cruise itinerary if *you* have NOT received the *vaccine*.
- 29. The cost of and any expenses for a Coronavirus (COVID-19) test that is mandated by any body with appropriate authority (such as a government or a transportation service) for entry into or exit from a country/jurisdiction or to use its services.

These sections have been revised

SECTION 9 - What Else Do You Need to Know?

How does this insurance work with other coverages that you may have is hereby amended as follows:

The following has been deleted:

If you are insured under more than one insurance policy underwritten by us, the total amount we pay to you cannot exceed your actual expenses; and the maximum you are entitled to is the largest amount specified for the benefit in any one policy.

The following is added in its place:

If you are insured under more than one insurance policy/certificate underwritten by us, the maximum you are entitled to is the largest amount specified for the benefit in any one policy/certificate. This condition does not apply to any claim related to Coronavirus (COVID-19) if you are also insured under a complimentary Manulife **COVID-19 Emergency Medical**Certificate of Insurance that was provided to you by the airline/tour operator. For greater clarity, if you are insured under one complimentary certificate and more than one policy/certificate underwritten by us that provide Coronavirus (COVID-19) coverage, the maximum amount payable for covered expenses incurred by you related to Coronavirus (COVID-19) cannot be

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more than the sum of the Coronavirus (COVID-19) coverage available under <u>one</u> policy/certificate and <u>one</u> complimentary certificate. The total amount *we* pay to *you* cannot exceed *your* actual expenses.

DEFINITIONS:

The following definition has been added:

Vaccine means a full course of immunization for Coronavirus (COVID-19) that is authorized by Health Canada. It must be taken in accordance with the manufacturer's recommendation before *your effective date*. *You* must also wait the applicable period of time for it to become fully effective based on the manufacturer's recommendation, or as dictated by the applicable health authority, before *your departure date*.

Please note:

- 1. All italicized terms have a specific meaning as outlined in the "Definitions" section of *your* travel insurance policy offered by or through Snowbird Advisor Insurance, Inc., underwritten by Manulife.
- 2. This rider is valid in conjunction with *your* Manulife Financial Travel Insurance Emergency Medical Policy and is subject to all other terms, conditions, limitations, exclusions and provisions of *your* policy.

The Manufacturers Life Insurance Company (Manulife)

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